

**Manual 15**

**Particulars of facilities available to citizens for obtaining information**  
[Section 4(1)(b)(xv)]

**Facilities available for obtaining information**

<b>S. No.</b>	<b>Facility available</b>	<b>Nature of Information available</b>	<b>Working hours</b>
1	Information Counter	(1) Information booklet about PGC. (2) General nature of working of PGC, its powers and functions	09.30 AM to 6.00 PM
2	Website	(3) How to file a complaint against any department of Govt. of Delhi. (4) Form 'E' for filing of Appeal under DRI Act, 2001.	